PTP MANAGER EXTENSION FOR
Case Manager
IMPROVE COLLECTION PRODUCTIVITY AND RESULTS

PTPs MADE EASY

Flexible and effective arrangements

The PTP Manager provides recovery agents with the necessary tools to dynamically and easily create, monitor, manage and automate PTP arrangements that suit all parties involved.

ADVANCED AUTOMATION

Automated workflow keeping you ahead of the game

Improve recovery agents' productivity and results by following a scheduled workflow that makes the process of managing instalments from creation to settlement easy and efficient.

CONNECT WITH YOUR CUSTOMERS

Cordial and compatible payment solutions

Creating payment agreements in collaboration with your clients means you can work out payment solutions together and protect the customer relationship.

COMPREHENSIVE HISTORY

Keep track of arrangement events

View all arrangement history including details of all payment transactions (amounts and dates on which they were performed), the status of PTP instalments (defines the current progress of the instalment), assigned workgroups, and other arrangement details.

FLEXIBLE SETTINGS

Configure PTP settings to suit your business processes

You can setup your own unique workflow processes (eg. automate the process of sending reminder SMSs to debtors a few days before payment is due on arrangements), and adjust important settings pertaining to grace period days, partial or full payment percentages, workgroup changes, and other automated processes.

CASEMANAGER