



CASE MANAGER

Accounts Receivable Management (ARM)

FOR DEBT RECOVERY AGENTS

A DEBT MANAGEMENT SOLUTION FOR DEBT COLLECTORS AND ATTORNEYS

IT'S SIMPLE TO USE AND EASY TO LOVE!



Managing expenses, fees and capital splits with a smile

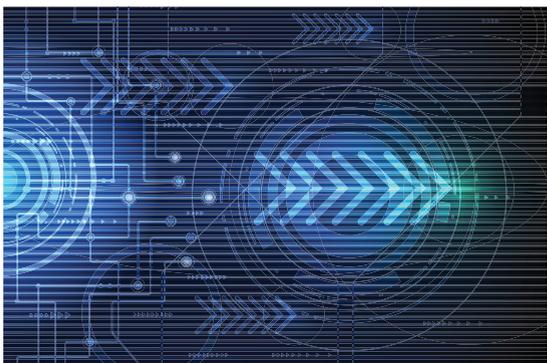
COMPLEX FINANCES MADE EASY

Debt recovery agent finances can be really complex. ARM for Debt Recovery Agents was specifically designed to cater for the complex financial requirements of the Council for Debt Collectors and the National Credit Regulator in an uncomplicated and easy-to-use way.

PTP Manager saves time and automates reminders

IMPROVE COLLECTION RESULTS IN A CINCH

Getting debtors to make payment arrangements is good - getting them to pay is great. ARM for Debt Recovery Agents is very effective at managing payment arrangements and automating timeous reminders and follow-ups on upcoming and broken payments. Effectively managing debit order arrangements is also available as an extension to this solution.



Import Utility provides an easy data integration solution

MAKE CHILD'S PLAY OF IMPORTING DATA

Importing thousands of new accounts or payments into your system on a daily basis is easy with this solution's powerful data import capabilities.

SAP Crystal Reports gives you the reporting edge

MONTHLY REPORTS AT YOUR FINGERTIPS

Creating end-of-month payover reports has never been this simple. With this feature you can have custom reports per customer in the exact format they require. SAP Crystal Reports gives you the edge when it comes to reporting power and flexibility.



Interdepartmental work automation to streamline processes

MOVE YOUR COLLECTIONS TO THE FAST LANE

Debt recovery agents need to be much more effective and efficient than their customers. The ARM for Debt Recovery Agents solution comes with a pre-created and automated workflow which has been designed and is constantly maintained by industry experts.

Detailed dashboards increase visibility

VIEWING USER, TEAM OR DEPARTMENT PERFORMANCE IN REAL-TIME IS EASY AND FAST

It is now possible to build a complete hierarchy which represents your departments, teams and users. Supervisors and team leaders are granted access rights based on their responsibilities and will instantly be able to see the performance of teams and users under their supervision.



Comprehensive and powerful search function

FINDING ACCOUNTS IN THE BLINK OF AN EYE

Finding information on the internet is often faster than locating an account on a financial system. We paid special attention to the search capabilities of this solution to ensure that it is super fast in finding the cases and accounts you are looking for.

Cost-effective communication via bulk SMSs and letters

SUPPORT AND STRENGTHEN THE COLLECTION PROCESS

Ever had a debtor who forgot to pay an instalment? Sending SMSs and letters in bulk is an extremely affordable and efficient way of reminding all of your debtors of their payment due dates. This will not only ensure that the payments are made on time but also improve your cash flow, and thus, revenues.

